



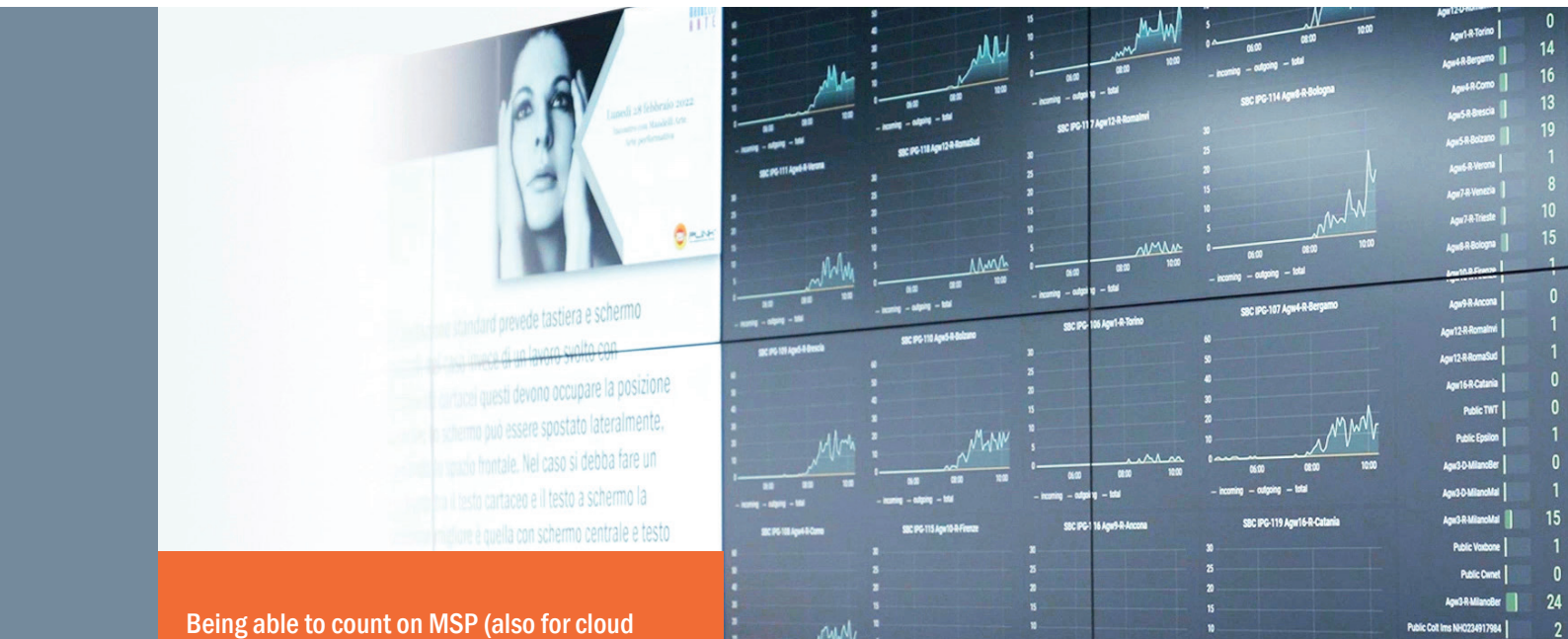
**PLINK<sup>®</sup>**  
TELECOMMUNICATIONS

# Managed services

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**With Professional Link's managed services you will no longer be alone. With us you can explore the unlimited opportunities that technology can offer your company**

With our telecommunications infrastructure, at Professional Link we are suppliers of Managed Services all over the world. Our Managed Services consist of **remote monitoring and management systems** for equipment and devices, but not only: our support team is constantly committed to maintaining the status of the services at the highest operational levels. This is why we operate our services with MSP (Managed Service Provider) logic, providing our customers not only with the telematics infrastructure but also with the **proactive management** of all installed services.



**Being able to count on MSP (also for cloud services) brings numerous advantages to your company:**

- With constant and proactive monitoring, fault management and resolution times are reduced
- Technical support is provided at no additional cost
- We adopt a systematic approach to the IT world (voice, data, security, cloud, equipment management)
- We eliminate recurring costs related to software and hardware updates and maintenance contracts
- Your company can count on an IT team that is always present and updated

**With our monitoring platform, at PLINK we manage:**

- Data and voice lines
- Interconnection devices (routers, firewalls, VoIP gateways, on-premise PBXs)
- The equipment connected to your company's LAN network (IP phones, video conference systems, WiFi access points, network switches, cameras)
- Your company's server park: with our Ambra Cloud service, in fact, we can manage your entire server park, keeping it updated
- Your company's data: with our backup and disaster recovery platform we can manage your data in absolute safety, keeping it protected and guaranteeing certain recovery times in the event of loss or damage.

At PLINK we anticipate the times for any technological renewals, updates and upgrades of your telecommunications infrastructure, guiding your company, step by step, in a process of renewal and adaptation with the best technologies available.